

AVANT MODULAR LIMITED LIFETIME WARRANTY

Avant Contract offers this warranty to cover products manufactured with ReNova Modular backing or Soft Shoe Cushion backing. This warranty protects only the original end user against manufacturing and performance defects. The length of time covered by the warranty is for the useful life of the product from the original invoice date under the following conditions: (1) The modular tile is installed by Avant authorized professionals in accordance with Avant Contract's current installation specifications; (2) The modular tile is installed using Avant Contract adhesive or Tab Lock system, if applicable; (3) The modular tile is maintained in accordance with the Avant Contract Care recommendations. The standard two-year limited warranty, as stated in Avant Contracts Terms and Conditions shall be in effect if these procedures are not followed.

**Installation specifications and carpet care recommendations can be obtained from your flooring contractor or on the Avant Contract website at www.Avantcontract.com.*

TUFT BIND/EDGE RAVEL: Tuft bind strengths will be consistent with acceptable industry standards and modular product will not fail to perform due to tuft bind deficiencies under normal use. Modular carpet will not fail by showing yarn pulls, "zippering effect", or edge ravel under normal conditions.

DELAMINATION/STABILITY/RESILIENCE:

Under normal use, modular carpet will test at or exceed the 2.5 lbs per square inch standard as defined under test method ASTM D3936 in reference to delamination. ReNova backing is dimensionally stable and will not shrink, grow, cup, or dome under normal atmospheric conditions and use. Soft Shoe cushion back will maintain cushion resilience within accepted industry standards.

SMOKE DENSITY: Modular carpet will generate less than the maximum rating of 450 specific optical densities for smoke in the flaming mode, when tested in accordance with ASTM Test Method E-662 (NFPA 258). See the specific test report for each high performance product.

STATIC PROPENSITY: Modular carpet will prevent static buildup in excess of 3.5 KV when tested under the standard AATCC test method.

RADIANT PANEL: Modular carpet is appropriately classified under all applicable fire codes for the specified end use as tested under Test Method ASTM E-648. See the specific test report for each high performance product.

EXCLUSIONS: This warranty does not cover carpet appearance issues, damage to the carpet, or installation issues that are not the result of a manufacturing defect. Examples, without limitations, include:

1. Failure to use Avant adhesive or Tab Lock system, if applicable
2. Failure to follow proper Avant care recommendations
3. Failure to follow proper Avant installation specifications
4. Tears, burns, pulls, or cuts that are not manufacturing defects
5. Outdoor installation or use other than conventional floor covering
6. Abnormal use or abuse (roller skates, golf spikes, ski boots, etc.)
7. Use of improper cleaning agents or maintenance methods as defined by the Avant cleaning and maintenance guide
8. Damage due to unsatisfactory transit or improper storage
9. Fading due to exposure to excessive sunlight or other lighting, or environmental conditions including ozone fade
10. Acts of God

REMEDY: If the modular product fails to perform as stated above, Avant will resolve the issue at its discretion to conform to the warranty. At no charge for labor, materials, or freight, Avant will

perform the following corrective actions: (1) Repair the affected area or; (2) Replace the affected area with same product or comparable product or; (3) Refund the full purchase price of the product that is affected if replacement is not possible or practical. The liability is limited to repair, replace, or refund and does not include the cost of moving furniture, partitions, or equipment placed over the carpet subsequent to the completion of the original installation.

LIMITATIONS: For any legitimate claim made against this warranty within two years of the installation, Avant Contract will bear the full cost of repair, replacement, or refund as needed to satisfy the warranty. For any legitimate claim made against this warranty after two years from the date of installation Avant Contract will only bear a prorated portion, using a ten year useful life, of the cost of repair, replacement, or refund as needed to satisfy the warranty to reflect the beneficial use of product prior to the settlement of the claim.

Incidental and consequential damages are not the responsibility of Avant Contract, and, to the extent permitted by law, are hereby excluded as to both property damage and personal injury.

****Due to the unique characteristics of modular carpet, seams may appear more noticeable in certain products than broadloom carpet and should be considered when selecting modular carpet. Issues such as pile crush and visible seams do not constitute a manufacturing defect. These are inherent characteristics of modular carpet. However, given time to acclimate and with regular foot traffic, vacuuming, and proper maintenance, the fiber will blossom out to their intended appearance in 6 to 8 weeks and improve any appearance issues that show when first installed. Excessive storage time before installation will also cause pile crush and seam visibility issues and is not a manufacturing or performance defect.**

NOTIFICATION OF CLAIMS AGAINST WARRANTY: All claims under this warranty must be submitted in writing to: Avant Contract, P. O. Box 11467, Mobile, AL 36671.

OBLIGATIONS OF WARRANTOR: Avant Contract will, within ten working days of receipt of claim, designate a representative to inspect the standard performance and evaluate the warranty claim.

DISCLAIMER OF WARRANTIES The Manufacturer warrants solely the Manufacturing Defects set forth in this warranty. EXCEPT AS EXPRESSLY STATED HEREIN, THE MANUFACTURER'S GOODS ARE SOLD WITHOUT WARRANTY. THE MANUFACTURER EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. These warranties apply only in the United States and Canada.