

Lifetime Commercial Limited Warranty

Carpet Tile

This warranty begins when the carpet product is installed by Avant authorized installation professionals in accordance with Avant Contract's current installation specifications, including the use of Avant Contract 3200 pressure sensitive adhesive. Providing care recommendations are followed, the warranty continues for the useful life from the date of the original installation. The warranty is further defined as the period the carpet is owned and maintained by the original end-use purchaser. The basis of any warranty related claim is the original Avant Contract invoice or the original Contract dealer invoice. If these specifications and procedures are not followed, a standard two-year warranty against manufacturing defects will be in effect as well as any further protection offered by the fiber producer.

Installation specifications and carpet care recommendations can be obtained from your dealer or Avant Contract Information Center at 1.888.633.4770, or on the Avant Contract web site at www.Avantcontract.com.

TUFT BIND

Avant Contract warrants that its high performance modular carpet will provide tuft bind strengths consistent with accepted industry standards for these products. Any failure to perform with respect to acceptable tuft bind will be independently evaluated and the product replaced by Avant Contract if a product defect is responsible for substandard performance. Specific product and performance criteria may be noted and registered as part of this specific warranty.

EDGE RAVEL

Avant Contract warrants that under normal use, Avant Contract high performance modular carpets will not edge ravel.

BACKING INTEGRITY/DELAMINATION

Avant Contract warrants that, under normal use, the backing will not delaminate. Avant Modular Carpet will not shrink or stretch under normal conditions during the lifetime of the product. This also warrants against cupping, doming, curling or dishing of the Modular Carpet.

SMOKE DENSITY

Avant Contract warrants that its high performance Modular Carpet will generate less than the generally accepted maximum rating of 450 specific optical density for smoke when tested in accordance with ASTM Test Method E-662 (NFPA 258). See the specific test report for each high performance product.

STATIC PROPENSITY

Avant Contract warrants that its high performance Modular Carpet prevent static buildup in excess of 3.5 KV when tested using AATCC Test Method 134 at 70 degrees F at 20% R.H.

RADIANT PANEL

Avant Contract warrants that its high performance Modular Carpet is appropriately classified under all applicable fire codes for the specified enduses as tested under Test Method ASTM E-648. See the specific test report for each high performance product.

NOTIFICATION OF CLAIMS AGAINST WARRANTY

All claims under this warranty must be submitted, in writing, to Avant Contract, P. O. Box 11467, Mobile, AL 36671.

OBLIGATIONS OF WARRANTOR

Avant Contract will, within ten working days of receipt of claim, designate a representative to inspect the standard performance and evaluate the warranty claim.

LIMITATIONS

Any portion of the Avant Contract high performance Modular Carpet not performing as stated will be repaired to conform to the warranty. If repair is not commercially practical, Avant Contract may, at its option, replace the affected carpet or refund the proportional purchase price for the affected area. Avant Contract will pay the costs of the carpet, reasonable freight, and labor. Costs incurred for the moving of equipment, partitions, and any other furnishings that were installed over the Avant Contract standard performance product will be at the consumer's expense. Carpet installed on stairs or in areas subject to abnormal foot-traffic use (i.e., golf spikes, other spiked footwear, ski boots, and the like) is excluded. This warranty does not cover burns, cuts, fading, matting, pills, pulls, odor, soiling, staining, tears or damage due to improper installation or due to improper cleaning agents or methods. Incidental and consequential damages are not the responsibility of Avant Contract, and, to the extent permitted by law, are hereby excluded as to both property damage and personal injury. Replacement carpet will come only from current running line standard performance products comparable to the warranted product.

IMPLIED WARRANTY RIGHTS

This lifetime warranty gives you specific legal rights and is in lieu of all other express or implied warranties. In certain states, you may also have implied warranty rights, including an implied warranty of merchantability or fitness for a particular purpose. In any event of a problem with warranty, service or performance, your rights under both the express and implied warranties may be enforceable in an appropriate court of law. These warranties apply only in the United States and Canada.